

**IN THE CLAIMS:**

Please **AMEND** claim 1 and 12 as follows:

1. (Once Amended) A method for providing an on-line appointment between a user and a service provider over a network, said method comprising:

(a) receiving a request for appointment availability of the service provider during a time period;

(b) determining available appointment times within the time period for the service provider through use of a central appointments server having access to a central appointment database that stores calendars for various service providers;

(c) transmitting the available appointment times to the user;

(d) receiving a selected appointment time from the available appointment times; and

(e) setting the on-line appointment between the user and the service provider at the selected appointment time.

12. (Once Amended) A computer readable medium including computer code for providing an on-line appointment between a user and a service provider over a network, said computer readable medium comprising:

computer program code for receiving a request for appointment availability of the service provider;

computer program code for determining available appointment slots for the service provider through use of a central appointments server having access to a central appointment database that stores calendars for various service providers;

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A2

computer program code for transmitting the available appointment slots to the user;

computer program code for receiving a selected appointment slot from the available appointment slots; and

computer program code for setting the on-line appointment between the user and the service provider at the selected appointment slot.

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